

Unlicensed Software Fines Utility Company Asks "Could We Be Next?"

When a local company received a hefty fine for using unlicensed software, management at Tampa Bay Water asked 'could we be next?'. The honest answer was 'maybe'.



The Challenge - Manual Auditing Is Not Feasible

Management at Tampa Bay Water was in the dark regarding key aspects of their IT network and the hardware and software installed. "We needed to know at all times what software was installed on our computers" explains IT Manager Dave Detwiler, "but it simply wasn't feasible to have my five systems guys continually checking PCs and laptops individually". Thus, began the search for an automated software inventory solution.

The Solution – Automated IT Inventory Solution

TBW selected iQNetScan based on its international search for a network auditing solution. Within hours, the software was installed and a detailed inventory of software underway. This was possible because installing agent software on PCs and servers to be scanned was not required.

In addition to providing IT staff with up-to-the-minute inventory information, iQNetScan automatically alerts IT personnel if unwanted software or files are installed on the network or individual desktops.

About Tampa Bay Water

Tampa Bay Water (TBW) is a regional water authority based in western Florida and is responsible for providing wholesale water to six local governments' utilities serving almost 3 million US residents. The authority's IT Department has the challenging task of managing the company's extensive IT network which consists of some 500 PCs and servers spread across five locations.



By deploying iQNetScan across the company network we were able to make more educated decisions when purchasing new, or replacing existing software.

This eliminated any potential for either under or over licensing.

The proactive nature of iQNetScan meant that our IT personnel were notified immediately if any unwanted software was detected on our network, or if mandatory software had been removed.

